

# Patient Information for COVID-19 RT-PCR TEST

## 1. HOW DO I SCHEDULE MY RT-PCR TEST?

Patients may schedule an appointment for RT-PCR testing via the:

**DLSMC COVID-19 Hotline**  
**Dial 889-DLSMC (35762) then press 2**

Please bring your physician's request for RT-PCR test on your scheduled day.

Walk-in patients are not encouraged due to limited availability of slots. Thus, it is recommended to schedule an appointment prior to your visit.

## 2. HOW DO I PREPARE FOR MY TEST?

No preparation is needed prior to the test. Remember to wear proper PPE (face shield and face mask) on your scheduled date.

## 3. WHERE DO I GO ON THE DAY OF MY RT-PCR TEST?

- a. Proceed to the Medical Arts Building (MAB) Lobby-Swabbing Area and present your physician's RT-PCR request.
- b. You will be issued with a charge slip by the Laboratory staff.
- c. Proceed to the Cashier at the lobby of the Medical Arts Building to settle payment.
- d. Return to the MAB Lobby-Swabbing Area. Present the official receipt and accomplish the CIF (Case Investigation Form), then wait for your name to be called by our Swabbers.

## 4. COST AND MODE OF PAYMENT OF RT-PCR TEST

| ITEM DESCRIPTION                | PATIENT TYPE  | PRICE     |
|---------------------------------|---|-----------|
| (Outpatient)<br>COVID-19 RT-PCR | Outpatients who may be mildly symptomatic/asymptomatic or with history of COVID-19 exposure | Php 4,500 |
| (Pre-op) COVID-19 RT-PCR        | Patients who are scheduled for surgical and obstetrical procedures at DLSMC                 | Php 4,500 |

Some HMOs do not cover the RT-PCR testing fee. Please inquire with our HMO Concierge by calling 889-DLSMC (35762) then 4.

This test is subject to Senior or PWD discount.

Cash and Credit Cards are accepted.

## 5. WHAT DO I DO AFTER THE TEST?

Please place yourself in quarantine while waiting for the result of your RT-PCR test.

## 6. HOW DO I GET MY RESULTS AND WHEN WILL IT BE AVAILABLE?

Results will be available with 48 hours. However, results of specimens collected between Saturday and Sunday will be released, at the latest, by Wednesday the following week.

Test results will be sent to the patient's email or Viber account. Your attending physician will also be sent a copy of your RT-PCR test results. Please write your email and mobile number legibly on the COVID-19 Case Investigation Form (CIF).

In case you need to follow up your RT-PCR test results, you may leave your name, mobile number, and date of specimen collection with our COVID-19 Hotline agents.

#### **7. AFTER RELEASE OF RESULT**

If the RT-PCR result is positive for COVID-19, please follow up by means of teleconsult with your attending physician for proper management/disposition. Patients who are positive for COVID-19 may receive a call/visit from the City Epidemiology and Surveillance Unit (CESU) for contact tracing.

For further inquiries, please contact:

**Infection Control Committee**

889-DLSMC ext. 7211/3373